



Department of the Treasury
Internal Revenue Service
Ogden Service Center
Mail Stop 9002
Ogden, UT 84201-0062

IRS Notice CP05A

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%CHOICE TAX RELIEF INC
18560 VIA PRINCESSA STE 220
SANTA CLARITA CA 91387-8335

003642

August 11, 2025

We're holding your 2024 refund because we need you to send us more information

We review returns to determine whether income, income tax withholding, credits, or expenses are reported correctly.

What you need to do

Send supporting documentation (i.e., screenshots, pictures, other digital images) showing dates wages were earned, the gross income received, and federal tax withheld for your 2024 tax return.

Send us the following information to resolve this issue by September 25, 2025. Documentation can include:

- **Copies of at least 3 pay statements or check stubs, including the end of year statement or check stub. (Don't send a copy of Form W-2, Wage and Tax Statement.)**
- A letter on company letterhead, including your employer's name, address, telephone, and fax number, that indicates your dates of employment, wages paid, and withholding deducted.
- A statement of benefits on retirement income.

Your reply **MUST** include a copy of this notice.

For a quicker resolution, you can send us your documents using the Documentation Upload tool by September 25, 2025. To use the tool, scan the QR code or visit [IRS.gov/Reply](https://www.irs.gov/Reply) and select "CP05A" as the notice number you're responding to.



You can also fax your documentation to 855-851-8440 using either a fax machine or online fax service or you can mail your reply to the address at the top of this notice.

Next Steps

We're holding your refund until we receive additional information from you.

- If the information supports your tax return, we'll accept your return as filed and release your refund.
- If the information doesn't support your tax return, we'll disallow all or part of your withholding which will result in a balance due or a reduced refund. You could also receive a Notice of Deficiency.
- If you don't agree with our decision, you'll have the right to appeal.

We understand your refund is important to you. But if you don't provide the requested information by September 25, 2025, we'll disallow all or part of your refund.

It could take up to 60 days to complete our review. If you haven't received your refund or heard from us within 60 days, call us at 800-829-1040. Please wait 60 days before contacting us since we won't be able to provide any additional information. You can check your refund status at [IRS.gov/Refunds](https://www.irs.gov/Refunds) or the IRS2Go mobile app.

Where to find more information

- Visit [IRS.gov/CP05A](https://www.irs.gov/CP05A) for more information about this notice.
- Visit [IRS.gov/IPPIN](https://www.irs.gov/IPPIN) to learn more about the IRS Identity Protection PIN, which can help prevent misuse of your taxpayer identification number on fraudulent federal income tax returns.
- For tax forms, instructions, and publications, visit [IRS.gov/Forms](https://www.irs.gov/Forms) or call 800-TAX-FORM (800-829-3676).

Taxpayer rights and sources for assistance

The Internal Revenue Code (IRC) gives taxpayers specific rights. The Taxpayer Bill of Rights groups these into 10 fundamental rights. See IRC Section 7803(a)(3). IRS employees are responsible for being familiar with and following these rights. For additional information about your taxpayer rights, please see Publication 1, Your Rights as a Taxpayer, or visit [IRS.gov/Taxpayer-Bill-Of-Rights](https://www.irs.gov/Taxpayer-Bill-Of-Rights).

Taxpayer Advocate Service

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS that helps taxpayers and protects taxpayers' rights. TAS can offer you help if your tax problem is causing a financial difficulty, you've tried but been unable to resolve your issue with the IRS, or you believe an IRS system, process, or procedure isn't working as it should. If you qualify for TAS assistance, which is always free, TAS will do everything possible to help you. Visit TaxpayerAdvocate.IRS.gov or call 877-777-4778.

Tax professionals who are independent from the IRS may be able to help you.

Low Income Taxpayer Clinics (LITCs) can represent low-income persons before the IRS or in court. LITCs can also help persons who speak English as a second language. Any services provided by an LTC must be for free or a small fee. To find an LTC near you:

- Go to TaxpayerAdvocate.IRS.gov/LITCmap;
- Download IRS Publication 4134, Low Income Taxpayer Clinic List available at [IRS.gov/Forms-PUBS](https://www.irs.gov/Forms-PUBS); or
- Call the IRS toll-free at 800-829-3676 and ask for a copy of Publication 4134.

State bar associations, state or local society of accountants or enrolled agents, or other nonprofit tax professional organizations may also be able to provide referrals.